

Resources and Services OVERVIEW AND SCRUTINY COMMITTEE

21st September 2020

Addendum Report of Councillor Michael Talbot

A.1 Waste and Recycling service

Prepared by *Jonathan Hamlet*

Ambitions for the Waste and Recycling service during current contract.

Table of initiatives

| Aim | Outcome and aspiration |
|---|--|
| Working with I.T team to complete 100% functionality of MyTendring Portal so residents can report missed collections, sign up for garden waste and access to waste and recycling kerbside collection data | Reduction in customers contacting Officers or customer support team with basic enquires which can be captured by the on line portal, allowing increased Officer time to progress with projects |
| Working with Customer Support Team to provide adequate resources to deal with service requests in a timely manner. | Reduction in customers contacting Officers with basic enquires which can be captured by the customer support team or by the customer portal, allowing increased Officer time to progress with projects |
| Provision of a kerbside textile collection scheme to households in Tendring district | Investigating the potential for a fortnightly kerbside collection service with a potential start date of 2021. This stand alone service will further complement the current kerbside collection service, providing householders with an easy and convenient method of recycling their textiles and reducing the quantity of textiles sent to landfill. |
| School recycling participation and educational presentations | Recycling Officer to audit and contact primary and secondary schools to establish additional recycling requirements, combined with the introduction of classroom talks and presentations once restrictions allows to primary schools. |
| Increase flat recycling and wheeled bin deployment | On going audit of existing flats and other properties currently on a weekly bag service with the target to move where practicable possible on to a fortnightly collection combined with |

| | |
|---|---|
| | enhanced recycling provisions |
| Increase Bring sites and site improvements. | Introduction of additional bring sites at locations which can lead to improved participation in glass recycling combined with site improvements to increase capacity, reduce fly tipping and provide a positive experience to visitors to those sites |
| Provision of a kerbside glass collection service | Investigations estimated costs to be approx. £1 million + per annum to provide a kerbside glass collection across the district. |
| Provision of comingled dry recycling collection to include mixed plastics. | Investigations estimated costs to be approx. £800,000+ per annum to provide a co-mingled plastics collection service across the district. |
| Research and investigation for next waste and recycling contract | Anticipated start date of 2023 in readiness for 2026/27. Investigate latest technologies, recycling infrastructure and commodities market to achieve contract within budget and meeting recycling targets. |
| Introduction of subscription bagged garden waste service to supplement current wheeled bin service. | Use of compostable bags for households with smaller gardens or can not afford the cost of a wheeled bin |

RECOMMENDATION

That the Committee determines whether it has any comments or recommendations it wishes to put forward to the relevant Portfolio Holder or Cabinet.

